



A1 Lofts - Case Study

Emma and Sean Alleyne



Sean and Emma had their rear dormer loft conversion completed in just 4 weeks by A1 Lofts.

Prior to finding A1, they had just about given up on getting their dream loft conversion and kitchen extension.

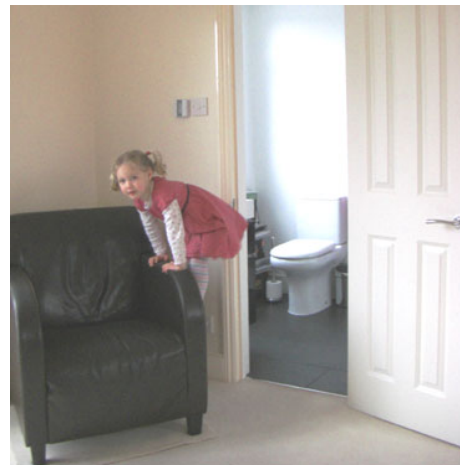
5 years before, Emma and Sean had employed an architect to look at building an extension on their house. It took him a full year just to get the drawings to them. Then they were denied planning permission. So they looked at having the loft converted. They employed a structural architect to draw their plans and contacted a recommended builder who quoted £83,000 for their loft conversion – way above their expected cost, plus they were refused planning permission again!

They then reconsidered having their extension built instead but were informed that due to building regulations if they wanted both an extension and a loft conversion, they would have to have the loft done first – this law has since changed.

A couple of years later a friend recommended A1 Lofts to Emma. They had had their loft converted into 2 bedrooms and a shower room. It was now 5 years since they first tried to get their extension built and they now had 4 children, but Emma was impressed and decided to take the plunge and call A1.

"I don't want to sound clichéd but when I called A1 it was like a breath of fresh air. Everyone we had worked with previously had left all of the planning and organisation to us and we were receiving letters that we didn't know who they were from, let alone understand what they were asking, they all looked official and it was quite scary to be honest. A1 took all of that pain away and sorted it out for us. It was fantastic, all I had to do was choose my lighting and where I wanted my plugs to be!"

"Helen at Head Office was looking after me and I love her, she told me everything that was happening throughout. My team leader on the build, Ian, was fantastic and even visited my neighbour to reassure her. The builders were friendly and courteous, worked really hard through to 7pm every day and didn't take long lunch breaks, plus they didn't leave a mess!"



"They really looked after us. One day we found we didn't have hot water after the plumber had left. Ian got straight on the phone to get them back, they apologised and stayed until 9pm to ensure we didn't go even one day without hot water. I've already recommended A1 to friends and will continue to. I know at least 10 other people locally who have used A1, each using different teams, and every single one is happy with their loft conversions."

Now with their 'hideaway from the kids' loft conversion, Sean and Emma are finally going to get their dream kitchen extension built by the same team from A1 Lofts through their sister company Aspire Extensions. Not only looking forward to the new kitchen they're also looking forward to seeing Ian and the team again!